# Thank you for choosing NSOMS and our in-built theatre facility for your surgery.

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Please be aware that your session is valuable. We would therefore appreciate it if you plan your schedule well so that any unnecessary cancellations can be avoided.

We however do understand cancellations due to urgent matters can occur and may be unavoidable.



# **Urgent Contact Numbers**

### During working hours:

Please contact NSOMS reception on 0800 676 670

### During after hours:

Please contact one of our on-call surgeons. Contact details for the on-call surgeon will be available on our answering phone message when calling NSOMS reception.

### Emergency:

Please dial 111 if you experience severe breathing problems, chest pain, or major bleeding.

# Consumer Rights

NSOMS is committed to delivering care in accordance with the Code of Health and Disability Service Community Rights, the Health Information Privacy Code and the Privacy Act 1993. We encourage you to speak up and actively participate in decisions about your care and treatment. We will provide you with a feedback form during your stay so you can have your say. A complaints form is available on request.

# Payment options VISA @ Z







Your surgeon will have provided you with an estimate of costs for your surgery.

### Southern Cross:

Our affiliation allows us to check policies, claim & invoice directly via online portal.



We can claim through the online portal with NIB.



### Other insurance companies:

You will need to send the quote to your health insurance provider and wait for the prior approval. Once received, we can then invoice directly for your surgery.



NSOMS will seek approval for your surgery on your behalf. If your surgery is only partially funded you will be required to pay the balance prior to admission.

### Paying personally:

If your procedure is not covered by insurance, payment is required prior to admission. Non-payment will incur collection fees.



# **NSOMS**

(Oral & Maxillofacial Surgeons)

Centre For Advanced Digital Implants & Oral Surgery



**IV Sedation** 

### What is IV Sedation?

Intravenous sedation, also known as conscious sedation, is a type of anaesthesia whereby administration of medication reduces the level of consciousness to relieve anxiety and pain. In other words, you will be put into a "half asleep" state that will allow you to be less anxious and more tolerant of the procedure. By the next day you will only have very little, if any, memory of the procedure.

IV sedation is carried out by your surgeon while an trained and experienced registered nurse monitors and records your vital signs.

### Pre-Admission

After you have discussed your surgical and anaesthetic options with your surgeon, you will be asked to see a nurse for a consultation. The nurse will thoroughly go through your medical history and obtain basic recordings such as your blood pressure, heart rate, oxygen saturation and weight.



Please tell your surgeon and nurse all of your medical details and all of the medications you are taking (including homeopathic and alternative medicines).

Patients with complicated medical histories or children younger than six years of age may be asked to come and see our specialist anaesthetic colleagues prior to any surgery appointments. The surgeon and anaesthetist may together decide that it is in your best interest to have your surgery undertaken in a hospital environment.

## **Your Preparations Before Surgery**

Time off Work/School: Please arrange to take between 3-5 days days off work or school.

You are <u>NOT</u> allowed to eat food or drink any type of fluid (except water) at least for <u>SIX</u> hours prior to surgery.

You are allowed to have sips of water for your comfort and to swallow your medications up until TWO hours prior to surgery.

Eating & Drinking: Fasting is necessary to minimise the risk of regurgitating your stomach contents and causing damage to your lungs from the stomach acid.

Chaperone: You must arrange someone to collect you after your procedure. You also need to organise someone to look after you for the next 24 hours following your discharge. For patient safety reasons, we are unable to let you travel home in a taxi unsupervised.

Shower & Mouth Care: Please have a shower in the morning and clean your teeth as normal.

Clothing & Jewellery: Please wear something comfortable and remove all of your jewellery. If you have any body piercings inside your mouth or around your face, you may be asked to remove these.

It is very important that you follow these instructions. Please be aware that your surgery may be cancelled to ensure your safety if these instructions have not been followed. Ring one of our nurses if you are unsure of anything.

### Reminder Call

We will give you a reminder call the day before your surgery to confirm this appointment. During this call we will go through your preparation check list again with you. This will also give you an opportunity to ask us any questions you have.

# Day of Surgery

When you arrive at our reception desk you will be greeted and asked to fill out a form that gives us details of the chaperone who will collect you after your surgery and when you last had something to eat or drink. You will then be asked to settle your accounts with us.

Your surgeon will come and see you prior to surgery to address any questions your have and to sign the consent form.

When you enter our operating theatre you will be asked to rinse your mouth with a provided antiseptic mouthwash.

Once you are seated comfortably on the operating chair we will take some baseline recordings for your blood pressure, heart rate and oxygen saturation. Your surgeon will then gain access to your vein to administer the sedation medication.

Once sedated, local anaesthetic injections will be given to numb the surgical site. Throughout the procedure we control your level of sedation by administering or reversing the drugs. This ensures you are sedated enough to tolerate the procedure whilst remaining safe.

### Discharge

When you wake up you will be looked after by our recovery nurse. As you wake up it is normal to experience nausea, bleeding in your mouth and discomfort. You may also be given some medications that will help your nausea and pain.

When you recover fully from your anaesthesia and your chaperone has arrived, the recovery nurse will go through post-operative instructions. Upon discharge your chaperone will receive our discharge pack which contains:

- Post-operative instruction sheet
- Prescription
- · Pack of gauzes
- · Ice Packs



### For 24 hours after IV Sedation

- You may have some effects from the intravenous sedation. These may include; nausea, vomiting, and post-surgical discomfort.
- Do not drive or operate any mechanical or electrical equipment.
- Do not lock any doors behind you in case you feel faint or unwell when alone.
- Do not sign any legal documents.
- Continue to take all of your usual medications unless told otherwise by your surgeon.